



# House rules

## Dutch Juggling Convention

May 26-29, 2022, Wijk bij Duurstede

### 1 House rules

#### 1.1 Tickets and admission

- **Tickets** and **wristbands** are not refundable or exchangeable.
- In case of loss or theft of **tickets** and/or **wristbands**, these will not be replaced or refunded.
- **Visitors** younger than 16 years are only admitted to the **festival site** if they are accompanied by a designated companion (with a minimum age of 18 years) approved by their parents.
- The **NJF** reserves the right to verify the identity of the **visitor** when checking the **ticket** and/or **wristband**. If you cannot present a valid proof of identity, security is authorized to deny you access to the **festival site**. The following are considered valid identification documents: identity card, passport or driver's license. Copies are not accepted.
- **Tickets** and **wristbands** may not be used for commercial or promotional purposes without explicit prior permission from **NJF**.
- **Tickets** and **wristband** may only be resold without the explicit written permission of **NJF**. **Tickets** that are resold without this explicit written permission do not grant the owner access to the **festival site**.
- Changes to the **timetable** do not lead to a full or partial refund of the **ticket**.
- Access to the **festival site** can be refused and **visitors** can be removed from the **festival site** (without entitlement to a refund of the entrance fee) if a **visitor**:
  - is under the influence of alcohol or drugs;
  - is in possession of drugs or is dealing drugs;
  - was previously denied access to other events by the **NJF** or other authorities;
  - displays or wears clothing that is clearly aimed at disturbing peace, provoking or inciting violence, hatred, anger, discrimination, etc;
  - endangers the lives of other visitors;
  - is in possession of prohibited items;
  - refuses to follow instructions from security personnel or other authorities;
  - refuses or fails to comply with the general **terms & conditions**.

#### 1.2 Security

- For security reasons, the **NJF** reserves the right:
  - to pause or stop the **festival**;
  - to prevent **visitors** from leaving the **festival site** until further notice;
  - to ask **visitors** to leave the **festival site**;
  - to deny **visitors** access to the **festival site**, even if they have a valid **ticket** or **wristband**.
- **visitors** of the **festival** are not allowed:
  - to climb on tents, fences, or other structures on the **festival site**;
  - to block entrances, exits and emergency exits;

- to disguise themselves so that they are unrecognizable with the intention of disturbing the peace or endangering the safety of the other visitors;
- to sell food, drink or other products without the explicit permission of the **NJF**;
- to smoke in places where it is prohibited;
- to urinate in public;
- to knock down, tear down, or destroy decorations;
- to steal decorations or other material owned by the **NJF**.
- to make fire;
- The following items are prohibited on the **festival site**:
  - objects of which the **NJF** and/or the security personnel have found to pose a risk to the other visitors of the **festival**;
  - projectiles or explosives in solid, liquid or gaseous form;
  - weapons;
  - banners or objects with discriminatory and/or provocative texts or expressions that can be used to disturb the peace, or which can endanger the safety of the crowd and/or cause injury or damage to persons and property;
  - animals (excluding service dogs);

### 1.3 Force Majeure

- The **NJF** can cancel or postpone the **festival** in case of force majeure or if the **NJF** has another demonstrable compelling reason to cancel or postpone the **festival**. Force majeure includes, but is not limited to: terrorist threats/attacks, bad weather conditions, strikes, fire, war, government intervention, pandemics, failure and/or delay of technical facilities, failure and/or delay of means of transport, etc.
- When the **NJF** is forced to close parts of the **festival site**, or to change parts of the **timetable** due to force majeure, this does not lead to a partial or full refund of the **ticket**.